

SQL SERVER7 SERVICE PACK 4 & SECURITY UPDATE

As a result of recent virus attacks prevalent on the Internet, Entrada Technical Assistance has received a number of inquiries about the compatibility of eChange with Service Pack 4 for SQL Server 7 and the latest security updates. ETA has installed and tested both the service pack and the security update, and is pleased to report that there are no compatibility issues with the eChange 3.x releases.

SQL Server7 Service Pack 4 is available for download at

www.microsoft.com/sql/downloads/sp4.asp?SD=GN&LN=en-us&gssnb=1

The latest security patch for SQL7 Service pack 4 is "7.00.1078_enu.exe" (for English language) and is available for download at

support.microsoft.com/default.aspx?scid=kb;en-us;327068

with French and German patches available on the same page.

Customers wishing to upgrade their SQL7 Server to Service Pack 4 and then apply the latest security patch should perform these simple tasks:

1. Make sure that no one is logged onto the eChange server.
2. Create a back-up of the eChange server, or at the very least back-up the SQL databases before applying the updates.
3. Once Service Pack 4 and the Security update are applied, check the eChange services to ensure that the system is performing properly.

If you experience any difficulties with eChange once the updates are applied, please contact us at support@entradasoftware.com, or open a case online at

www.entradasoftware.com/support_case.jsp



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