



## eChange TECHNICAL SUPPORT

### Topic:

Process Designer is slow when loading names from Name Server.

Product/Version: eChange 3.0 – 3.02

Date: 02/21/02

Author: Tim Catellier

### Symptoms:

When opening the Process Designer, there is a long wait for the system to pull the names from the Name Server on Exchange. The larger the list is, the longer the wait.

### Cause:

This is a defect.

### Resolution:

There is a software patch available online at [https://www.entradasoftware.com/support\\_downloads.jsp](https://www.entradasoftware.com/support_downloads.jsp), on the support page of Entrada's Website; Patch 4a for eChange 3.02, Name Server Update.

### Comments:

The fix provided by this patch is incorporated in version 3.03 and above.

### Keywords:

Name Server, Process Designer