



## eChange TECHNICAL SUPPORT

### Topic:

"Mail to - Linked/Embedded" error

Product/Version: eChange Versions 3.03, 3.1, 3.1.1

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### Symptoms:

In the eChange client, when selecting the Mail To - Linked/Embedded option, the client receives an 'Error 339' and the operation fails.

### Cause:

The eChange application is looking for a missing or non-registered Microsoft VB file called MSMAPI32.ocx which is necessary for the operation.

### Resolution:

It is necessary to obtain a copy of the MSMAPI32.OCX file from another workstation, or contact Empresa Technical Support for a replacement copy. Place the file in the <drive>:\WINNT\system32 folder on the workstation, and register the file using the regsvr32.exe command.

### Comments:

This problem has been corrected in version 3.2 of eChange.

### Keywords:

Mail to, MSMAPI32.OCX, Linked, Embedded