



## eChange TECHNICAL SUPPORT

### **Topic:**

Microsoft Project files not viewable

Product/Version: eChange 3.1, 3.1.1, Viewer

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### **Symptoms:**

When trying to view a MS Project file in the eChange Viewer, the viewer returns the error "Microsoft Project is Not Available".

### **Cause:**

The viewing technology included in the eChange versions listed has dependencies on components within Microsoft Project in order to view this file type.

### **Resolution:**

Microsoft Project must be installed on the server prior to the installation of eChange Solutions.

### **Comments:**

### **Keywords:**

Microsoft Project