



eChange TECHNICAL SUPPORT

Topic:

Changing the eChange Admin Password

Product/Version: DesignGroup 2.x, eChange 3.x

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Author: Tim Catellier

Symptoms:

Both the DesignGroup 2.x and the eChange 3.x systems have an admin account for the system that is also set up with admin rights on the server. Changing the password for that account requires changing it in several places, for several services through out the server.

Cause:

User desire, or security reasons

Resolution:

1. In the "Control Panel", "Services", find each of the services that are started and owned by the Motiva or the eChange Admin account. Change the passwords for each of those services.
2. Next you'll need to go to the Start > NT 4.0 Option Pack > Microsoft Transaction Server > Transaction Server Explorer.
3. Once you have that window open follow down the tree and expand the following Microsoft Transaction Server > Computers > My Computer > Services Installed.
4. Select each of the services that begin with Motiva. Right click and select Properties.
5. Select the Identity tab and change the password.
6. Last, you'll need to change the account password on the NT server itself

Comments:

Keywords:

MotivaAdmin, password, change, administrator