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## eChange TECHNICAL SUPPORT

### Topic:

An ActiveX error on Windows NT systems after eChange is installed.

Product/Version: eChange version 3.02, 3.03, installed on Windows NT systems

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### Symptoms:

After upgrade to eChange3.02, or 3.03, you receive the following error while attempting to run some programs (i.e. Crystal Reports, Visual Studio 6): "This page provides potentially unsafe information to an ActiveX Control. Your current security settings prohibit running controls in this manner. As a result, this page may not display correctly."

### Cause:

eChange 3.02, and 3.03 load a version of the comcat.dll (version 5) that is incompatible with the version of OLE32.dll (v 4.0) that exists on the systems.

### Resolution:

To resolve this issue, simply download the "eChange\_OLE\_Patch.zip" patch and place it on your server. Next unzip the file to a directory of your choosing and execute the "Setup.exe" file. The patch will place the proper dlls in the appropriate places and then ask you to reboot. You must reboot the server for the changes to take affect.

### Comments:

This problem is resolved in eChange version 3.1.

### Keywords:

ActiveX Control, comcat.dll, Crystal Reports, Visual Studio 6.